

Gear Sales & Customer Service Specialist

Qualifications:

- Outgoing personality with sales and customer service experience
- Extensive knowledge of kiteboarding and gear
- Skilled rider, must be passionate about the sport
- Knowledge and experience with minor kite & bar repairs
- Motivated self starter who enjoys being busy...always
- Great communication skills with a positive attitude
- Ability to see what needs to be done and do it without being asked
- Good with grammar and spelling. Quick keyboarding skills
- Internet savy, website editing experience desired but will train
- Experienced using a variety of computer programs including but not limited to: MS Word, Excel, Photo editing software, Dreamweaver, Adobe Illustrator
- Must be able to commit to the working the entire summer and preferably next summer too.

Job Description:

Works in close contact with Kiteschool Director, Retail manager and Kiteschool Schedule manager. The 4 positions overlap in order to cover days off. Duties include but not limited to: retail shop sales, processing warranties, minor kite repairs on customers gear, online store website maintenance, answering e-mails regarding gear sales, packaging gear for shipment, booking lessons, designing e-mail newsletters, monitoring and participating in online kiteboarding forums in order to stay in touch with customers, managing Event Site demo shed/lesson sales kiosk, doing gear demos at the sandbar, following up with demo customers, retail shop maintenance and merchandising.

Hours:

5 days per week, minimum 30 hours per week but could be more based on workload.
Seasonal Job May 15 - September 15

Pay: Monthly Salary to be determined (depending on experience) + commission on gear sales (percentage to be negotiated DOE).

Benefits:

- Fun and healthy work environment
- A variety of time spent both indoors and outside
- Flextime, with plenty of time for personal riding
- The “hook up” for beachfront accommodations for a La Ventana winter vacation!
- Industry discounts on gear
- Opportunity to increase wages through sales commission